



Exhibit F

AGENDA ITEM STAFF ANALYSIS

Project/Issue Name: Bill #07-66 An Ordinance of the City of Republic Amending Section 705.060 "Utility Billing, Adjustments".

Submitted By: Councilman Brian Buckner

Date: October 22, 2007

Issue Statement

The second reading and adoption of an ordinance that amends what adjustments may be applied to a customers account due to a leak on the customer's side.

Discussion and/or Analysis

Following is the leak adjustment information requested during the last discussion:

Year	No. of customers	Total Adjustment (water and sewer)	Water Adjusted (gallons)	Sewer Adjusted (gallons)
2006 (to date)	127	\$6,861.00	1,531,929	567,241
2005	128	\$9,482.00	1,559,498	920,342
2004	108	\$7,904.00	2,560,959	385,361

Credit is generally only given on verified leaks and repairs, however in some cases the only corroboration to a customers assertion is significant fluctuations in metered usage. The use of the word "may" in the ordinance allows discretion in applying this policy. It should be noted that sewer adjustments are applied only if the leakage did not enter the sewer system and is applied only to customers billed on actual usage, not residential customers that are on a sewer average.

When discussing this topic it may also be helpful to recognize lost water throughout the entire system. This includes water used for:

- firefighting
- flushing and disinfecting new mains
- leaks in City owned piping and facilities

Year	Total No. of customers	Water Produced (gallons)	Water Lost (gallons)	% of Water Lost
2006 (to 9/30)	4,200	402,120,000	86,877,353	22%
2005	4,027	479,890,000	127,822,065	27%
2004	3,846	431,846,000	115,415,626	27%

Recommended Action

Brian Buckner, Mayor Pro-Tem recommends the Council finalize any further amendments and complete the second reading and adoption of Bill #07-66.